At Thermo Fisher Scientific, each one of our 65,000 extraordinary minds has a unique story to tell. Join us and contribute to our singular mission—enabling our customers to make the world healthier, cleaner and safer.

When you’re part of the team at Thermo Fisher Scientific, you’ll do important work, like helping customers in finding cures for cancer, protecting the environment or making sure our food is safe. Your work will have real-world impact, and you’ll be supported in achieving your career goals.

**Job Title: IT Technical Business Analyst**

**Req ID: 83187BR**

**Career Band 5**

**Responsibilities:**

* Understand company and business strategies and challenges
* Partner with commercial business groups and functions, particularly sales and service business counterparts
* Capture business requirements, propose, evaluate and deploy business solutions and system platforms to meet business needs and drive business growth
* Support current local applications/systems by collaborating with the support teams as well as business counter parts
* Understand and analyze existing business processes, identify gaps between system and user processes, find issues and opportunities
* Propose opportunities of process improvement and system enhancements
* Consult for current local applications/systems and develop and deliver system solutions to improve business efficiency and productivity
* Work and coordinate with global IT teams and regional offshore support and development teams to review and resolve system issues in a timely and quick manner to minimize business impact and maintain system availability and reliability
* Develop and manage good relationships with user groups and all stakeholders, establish and maintain relationships with key customer accounts and vendors
* Document business processes, system technical specs and solutions, and project requirements, share with and present to users in an effective and easy-to-understand way.

**Minimum Qualifications:**

* Bachelor’s degree or Master’s degree in IT or Business
* 6+ years of experience working as an IT professional and/or Business Analyst
* 3+ years of experience working as an IT technical support
* 1+ years of experience in project management and proven project management ability
* Knowledge and skill of
  + Programing skill, C#, PHP
  + RDB maintenance skill, SQL, SQL Server, Oracle
  + Web contents maintenance skill, ASP.net
* Strong business analytical and problem-solving skills.
* Fluent Japanese ability (both written and verbal) and good English ability for reading/writing and business conversation
* Excellent communication and interpersonal skills

**Preferred Qualifications:**

* Knowledge and skill
  + Project management experience and knowledge
  + Cloud technologies, AWS
* Fluent English ability (verbal)
* Basic understanding of processes of ERP and CRM systems
* Working experience in healthcare/pharmaceutical/biotech industry for a multinational company is a plus

Thermo Fisher Scientific is an EEO/Affirmative Action Employer and does not discriminate on the basis of race, color, religion, sex, sexual orientation, gender identity, national origin, protected veteran status, disability or any other legally protected status.

